

Grievance Redressal / Escalation Matrix

Details of Designation	Contact Person Name	Address Where the Physical Address Location	Contact No.	Email- ID	Working hours when complaint can call
Customer Care	KHUSHI RIYANA DLIMA	NAVEEN REGO CAPITAL PRIVATE LIMITED N J ARCADE 1st FLOOR LADYHILL MANGALORE - 575006	+91-9740457582	ASSISTANT@NAVEENREGO.COM	MONDAY TO FRIDAY 9 A.M TO 6 P. M SATURDAY 9 A.M TO 1 P.M
HEAD OF CUSTOMER CARE	MANJIRI RAHUL JOSHI	NAVEEN REGO CAPITAL PRIVATE LIMITED N J ARCADE 1st FLOOR LADYHILL MANGALORE - 575006	+91-9686694288	MANJIRI@NAVEENREGO.COM	MONDAY TO FRIDAY 9 A.M TO 6 P. M SATURDAY 9 A.M TO 1 P.M
COMPLIANCE OFFICER	MANJIRI RAHUL JOSHI	NAVEEN REGO CAPITAL PRIVATE LIMITED N J ARCADE 1st FLOOR LADYHILL MANGALORE - 575006	+91-9686694288	MANJIRI@NAVEENREGO.COM	MONDAY TO FRIDAY 9 A.M TO 6 P. M SATURDAY 9 A.M TO 1 P.M
CEO	NAVEEN JULIAN REGO	NAVEEN REGO CAPITAL PRIVATE LIMITED N J ARCADE 1st FLOOR LADYHILL MANGALORE - 575006	+91-9845557582	NAVEEN@NAVEENREGO.COM	MONDAY TO FRIDAY 9 A.M TO 6 P. M SATURDAY 9 A.M TO 1 P.M
PRINCIPAL OFFICER	NAVEEN JULIAN REGO	NAVEEN REGO CAPITAL PRIVATE LIMITED N J ARCADE 1st FLOOR LADYHILL MANGALORE - 575006	+91-9845557582	NAVEEN@NAVEENREGO.COM	MONDAY TO FRIDAY 9 A.M TO 6 P. M SATURDAY 9 A.M TO 1 P.M